

About Us

NG9-1-1 Multiple systems, customers, contracts, and deployments

Experience operating 9-1-1 systems

Definition and Development of 9-1-1 Software/Systems

Phase 1 Wireless 9-1-1 introduction in Allentown, PA - 1997

Phase II Wireless 9-1-1 deployment

Routing Wireless 9-1-1 by Location

VoIP 911 Introduction and deployment

Text-to-911 - on the FCC Emergency Access Advisory Committee for 2 years



Our Expertise

- Statement of Work creation/negotiation
- All functional elements of an NG9-1-1/NGCS
- Product Development and Introduction
- Wireless and VoIP 9-1-1
- Text-to-911
- Location techniques

Contact Us

(425) 256-7992

don.mitchell@ng911services.com
kathleen.mitchell@ng911services.com



Don Mitchell

Principal Consultant

NG9-1-1 Services

ng911services.com

The Right Choice

NG911 Services believes great long-term working relationships between Public Safety and Providers can be achieved.

We believe a clear Statement of Work is key to long-term provider relationships and saving Public Safety time and money.



ng911services.com

Expertise

Statement of Work creation/
negotiation

All functional elements of
an NG9-1-1/NGCS

Product Development and
Introduction

Wireless and VoIP 9-1-1

Text-to-911

Location techniques

Services

Statements of Work for
Public Safety and
Provider Engagements

- Assumptions
- Expectations
- Measurable/Metrics
- Responsibility
- Traceability

Planning for NG9-1-1
systems in response to
the increasing number/
duration/scope of man-
made and natural
disaster incidents.

Other services:

- Education
- Technical Consulting
- Statement of Work
Compliance
- Implementation Plan
Review

Members of:

