

Aktion Managed Platform and Application Service

Aktion Cloud & Managed Services



Total Application Peace of Mind

Whether you're a General Wholesaler, Specialty Wholesaler, or Merchant Wholesaler - you work, live, and breathe the distribution industry. You know your business and what makes you successful.

Today's technology has changed how the modern distribution company operates and streamlines processes – saving time and improving ROI. But increased sophistication can mean a growing need for experienced line-of-business platform and application support. Many companies simply don't have the time or in-house expertise to manage the most important pieces of their information technology.

You need someone who not only understands your critical applications and their environment, but your industry too. Aktion is here to help.

For over 25 years, Aktion Associates has focused on providing software and IT infrastructure solutions to the Distribution Industry. We have a portfolio of distribution software solutions supporting companies nationwide. Our ERP solutions can be deployed on-premise, with a public cloud provider, or hosted in our private cloud by our expert team of engineers.

Aktion offers a managed service plan focused on supporting your ERP platform and software, partnering with your current IT support resources to ensure complete, expert coverage of your IT landscape. We have experienced, dedicated network and application engineers that will work with you to ensure optimal uptime.

Let us mitigate your biggest risk.

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Aktion Managed Platform and Application Service:

Uninterrupted Operation of Your ERP

Run your application with the confidence that Aktion has full responsibility for its uptime – however and wherever you choose to deploy.

Application and Industry Expertise

Our engineers know your software, and have decades of experience installing, deploying, managing and supporting similar installations – on-premise, in Azure or AWS, or in the Aktion Cloud. From an IT perspective, this gives us unmatched insight into what you need, and why you need it.

24x7x365 Advanced Monitoring & Security

Ensures all the critical pieces of your managed platform are both healthy and functioning optimally no matter the time of day or day of the week.

Proactive Issue Resolution

The most effective IT support resolves problems before you know they exist. Aktion takes steps on the front end to identify potential issues within your platform and resolve them before they negatively impact your operation.

Backup and Disaster Recovery

Improve security and reliability by ensuring that your managed platform servers are backed up locally and to the Aktion Cloud. With 6 weeks default retention (and options up to 12 months), Aktion can perform recovery at a file or server level, to the original location or even to an Aktion Cloud environment.

Hotline Support

Ensures the utmost in business stability and reliability. If an availability/uptime issue strikes, we will do everything necessary to minimize impact and downtime, at no additional cost.

National **software reseller** and **IT infrastructure provider** focused on the
Construction, Distribution and Manufacturing industries

aktion.com

800.4AKTION

