

## ABOUT LINK INTEGRATION

LINK Integration Group is a customer focused company that provides custom integrated system solutions specializing in commercial Audio, Video and Conferencing Technologies to businesses throughout the Louisiana Gulf Coast area and neighboring states.

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“The outstanding team at Link Integration Group has revolutionized our client meetings and presentations. Their unparalleled expertise in audiovisual technology has not only met but exceeded our expectations. Tailoring solutions to our unique needs, they've elevated every meeting with seamless execution and top-of-the-line equipment.”

## CONTACT US

We are dedicated to providing our customers with unmatched service and competitive pricing on every job, and we want to do the same for you. Scan the QR code to get started today.



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RETHINK TECHNOLOGY



# TIRED OF FIGHTING WITH TECHNOLOGY? LET US HELP YOU STAY CONNECTED.

Link Integration Group is a marriage between a Structured Cabling and an Audio/Visual Information Technology company. Our team is uniquely poised to provide tomorrow's solutions to businesses today. **We are positioned to provide the highest level of expertise in our industry** for the various technologies available to accomplish our customers' communications and collaboration requirements.

## OUR SERVICES

- **DIGITAL SIGNAGE**
- **AUDIO VISUAL:**
  - BOARD ROOMS
  - CONFERENCE ROOMS
  - TRAINING ROOMS
  - VIDEO CONFERENCING
  - SOUND MASKING & PAGING
- **ROOM SCHEDULING**
- **AV AS A SERVICE**
- **LINK SYSTEM ASSURANCE**
- **MANAGED AV SERVICES**

## ASK US ABOUT OUR LINK SYSTEM ASSURANCE (LSA) PROGRAM

From prioritized service access, annual audits and remote monitoring that can solve problems before they occur, to discounts on updates and upgrades that keep your business optimized, the benefits that LSA offers are far reaching and customized for your needs.



**PRIORITY SERVICE**



**ANNUAL DEVICE SECURITY AUDITS**



**REMOTE SUPPORT**



**WARRANTY ASSISTANCE**



**QUARTERLY DIAGNOSTIC SERVICES**



**DISCOUNTED SERVICES**



**BIANNUAL PREVENTIVE MAINTENANCE**



# Keeping you connected.

## LINK SYSTEM ASSURANCE (LSA)

### BENEFITS



#### PRIORITY SERVICE

Call or text Link Integration Group's toll-free number to request service or simply send an email to [support@ligllc.com](mailto:support@ligllc.com). These resources can be used anytime and a technician will respond with basic trouble-shooting, strategic next steps or remote access services **within 4 business hours**. If the problem cannot be resolved by phone or remote access, a technician will be dispatched onsite by the next business day.



#### ANNUAL AV NETWORK DEVICE SECURITY AUDIT

An audit of network device security utilizing manufacturer best practices (Crestron, QSC, Shure, etc.) will be deployed annually. This service can include **scanning, migration and intrusion prevention** as well as the disabling of services, firmware upgrades, password reformation and other security options.



#### EXPERT REMOTE SUPPORT SERVICES

Stay up to date with constant **system monitoring** and program changes.



#### WARRANTY ASSISTANCE FOR AV EQUIPMENT

You have an ally and intermediary when it comes to dealing with warranty issues for any potential system failures. The LSA will provide assistance with **manufacturer support, processing all RMA's, returns and repairs on your behalf.**



#### QUARTERLY DIAGNOSTIC SERVICES

Quarterly diagnostic services prevent more expensive repairs and unnecessary downtime for your AV systems. These services will be conveniently scheduled to **ensure that your networks and equipment stay online.**



#### BIANNUAL PREVENTATIVE MAINTENANCE SERVICES

Preventative maintenance can mitigate expenses and headaches. With biannually scheduled preventative maintenance, you can have the **peace of mind that your equipment is always ready when you need it.**



#### DISCOUNTED INSTALLATION AND PROGRAMMING SERVICES

Platforms, software and equipment are constantly evolving, changing and improving. These are important investments. With the Link System Assurance, you can leverage a **25% discount** on installation and programming charges after five years for system refresh services.

