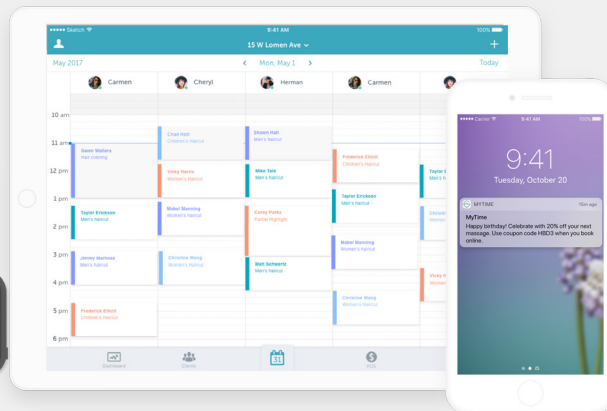# AUTOMATE OPERATIONS & GROW YOUR BUSINESS WITH MYTIME

In-store services are how you retain customers in an increasingly online world. MyTime is the modern solution for multi-location retailers and franchises that engages your customers and organizes your service operations.

Our modular cloud platform is scalable, secure, and ready for any size deployment

SCHEDULING
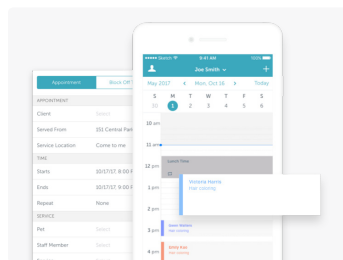
- **Increase bookings.** Schedule appointments in-store and let clients book online from your website, Google, Facebook, Instagram, and Bing.
- **Untether your staff.** Free your staff to manage their schedule, check client notes, and take payments from any device, anywhere in the store.
- **Create exceptional customer experiences.** Know what your clients want even before they come into the store by instantly pulling up client purchase history.

POINT OF SALE
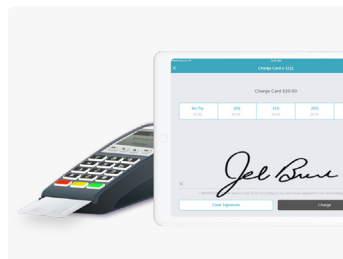
- **True omnichannel payments.** The first solution to offer omnichannel payments in-store and online through your website, Google, Facebook and Instagram.
- **Integrated credit card processing.** We can provide rock bottom processing rates or integrate with your existing gateway and processor.
- **Information at your fingertips.** View past purchase history and offer tailored upsells right at checkout.

CUSTOMER ENGAGEMENT
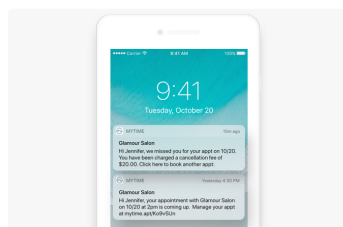
- **Full marketing attribution.** Know exactly how many bookings, purchases, and revenue were driven by each email and SMS marketing campaign.
- **Everything automated.** Custom appointment confirmations and re-booking reminders increase visit frequency by 30% and reduce no-shows by 85%.
- **Real-time chat.** Two-way messaging from your website, Facebook page, or through text messaging means your customers can reach you effortlessly.

All MyTime features feed into extensive analytics and reporting
MyTime provides real-time insight into all facets of your business. Track key performance indicators like productivity, revenue and utilization across and by location for intelligent analysis and immediate decision-making.

Ready to get started? Contact sales@mytime.com or call (888) 423-1944 for a personalized demo.

mytime

BUILT FOR ENTERPRISES AND FRANCHISES

Robust APIs for integration into existing mission critical systems

Integrated, cloud-based solution with SSO

Security, provisioning, and data protection

Dedicated implementation team for white glove service

Audit trails with time stamps

Location management & store groupings

MYTIME FEATURES AT A GLANCE

Scheduling
A seamless anywhere, anytime online booking experience

Point of Sale
Transact using our full-featured payment solution online and in-store

Search & Social Booking
Let clients book your services from Google, Bing, Facebook and Instagram

Messaging
Connect with your customers anywhere, anytime

Email Campaigns
Increase customer engagement with automated & customized email campaigns

Analytics
Gain insights into all facets of your business and discover the real improvement levers

Staff Management
Empower your service providers, protect your data, supercharge location growth

Client Management
Store and track the vital information that allows you to optimize revenue from each client

Reputation Management
Get the ratings and reviews that attract new customers and drive higher value bookings

Listing Management
Increase the visibility of your online presence and boost SEO

RESULTS WITH MYTIME:

89% of customers prefer messaging to communicate with a business.

43% of bookings come outside of normal business hours.

52% of bookings are incremental to your business.

20% of online bookings come from new channels like **Google**, **Bing**, **Facebook**, and **Instagram**.

30% increase in visit frequency from automated marketing.

85% reduction in no-shows from automated appointment confirmations.

Best Local Commerce Service of 2017 from the Local Search Association. Featured by both Apple and Google as "Best New App" in the respective app stores.

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