4	Shot	Voice Over (Narration)	Text on screen (optional)
1		1ma	
		"My name is and I had a kidney transplant when I was	
~		years old. Today is my last appointment at Children's	
2	Intro of patients - have two patients in main atrium	and I am getting ready to move my care to an adult doctor"	
		"I have one last visit here at CHCO and then I am moving to	
	Shots of all three CHCO clinics - liver, kidney and heart - with	the adult hospital" Clinician - "We are so proud of you and all	
	all providers waving goodbye	that you have accomplished"	
		"Hello, this is, I need to make an appointment for a	
		transplant follow up visit. Do I need to arrive early? Do I	
	Outside on cell phone - calling University to make	need to get my labs before my clinic appointment? What	
	appointment	else should I bring?"	
		"Be sure you are on time - and call if you think you might be	
		late. Give yourself extra time on the day of your first	
3	Rushing in the door	appointment"	
		"You may go to have your labs drawn before your clinic	
4	University laboratory	appointment."	
			Thought Bubbles - Pharmacis
		"The waiting room might look different, but the patients are	help with your meds; Nurse
		just like you. You might be wondering who you are going to	Coordinator - to help with gen
		meet with today. You are going to see lots of people similar	medical questions or to
		to who you saw at your pediatric center. (thought bubbles -	dietician - to help with your nu
		peds pharmacist and adult pharmacist, peds social worker	questions ; mental health - to
5	Patient waiting in waiting room	and adult social worker, etc.)	you with ; social worke
_	· • ••••••••••••••••••••••••••••••••••	"Be sure not to daydream too much, They will call your name	,
6	University staff calling patient from waiting room	when it is time to start your visit."	
	Patient standing on scale or getting BP taken	"You will get your vitals taken	
		"You will see many people - they will ask if anything has	
		changed in your health. Be sure to be honest, so they can	
8	Patient meeting with doctor or nurse coordinator	take care of you the best way possible"	
		"Make sure you write down questions in advance to ask your	
9	Patient meeting with doctor or nurse coordinator	providers"	
v		"When you are done, you will get a paper with your	
		instructions on it. Be sure to stop at the front desk to make	
10	Patient leaving room and walk to front desk	a follow up appointment."	
	Patient looking up at signs and walking to pharmacy, taking	"When you leave when you may have to pick up a	
11	a ticket	prescription at the pharmacy."	
11		"Depending on your visit, you may have to get an	
12	Shot of person with ultrasound probe	ultrasound"	
	Shot of patient in procedure room	"You may also need a biopsy"	
15			
14	shot of front info desk	"If you get lost, ask for help"	
1-4	Patient talking with a friend, looking at phone call coming in	"They may call you after your appointment with lab results -	
15	and not wanting to answer	make sure to answer your phone"	
10		, ,	
		"You can also look up your labs on MyChart and view your	
10	Shot of potiont of computer using MuChart	future appointments. You can also send messages to your	
10	Shot of patient at computer using MyChart	doctor and nurse coordinator."	
4-	Obstation the share leading standard	"If you need to change your appointment, make sure to call	
17	Shot of patient on the phone, looking at calendar	in advance to cancel"	
4.0			
18			
19			
20		1	