









October 29, 2018

#### School of Medicine

#### Department of Neurology

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Chair and Roy & Eulalia Swank Family Research Professor

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http://www.ohsu.edu/neurology



Month Date, Year

Name Title Company Address City, State ZIP-Code

#### Dear Name,

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Department Line 1 Department Line 2

tel 503:555-1234 fax 503:555-1234

yourname@ohsu.ed

Mail code: 1234 3181 SW Sem Jackson Park Rd Portland, OR 97239 The limits of

**EMPATHY** 

When trying to empathize, it's generally better to talk with people about their experiences than to imagine how they might be feeling....

— ADAM WAYTZ

"The Limits of Empathy." Harvard Business Review



The list on pages 6 and 7 tells you how to get ready in the weeks and days before surgery. Doing these things helps your surgery and recovery go as well as possible.



#### ☐ Check your health insurance

Your surgeon's office will call your health insurance company about paying for surgery. It is a good idea to call the company yourself, too. Questions to ask include:

#### □ What is my deductible?

This is the amount you have to pay each year before the insurance pays for care.

#### ☐ Do I have a co-payment?

This is the amount you have to pay for a procedure before the insurance pays.

#### ☐ Is my surgeon in your network?

#### □ What about the hospital?

Insurance companies usually pay more of the cost for doctors and hospitals in your insurance network. A network is a group of health care providers the company has arranged to work with.

#### $\hfill \Box$ Do I need to meet any requirements to have this surgery?

A company may pay for surgery if you meet certain requirements, but not if you don't.

Make sure you understand any requirements before surgery.

#### ☐ Get a cost estimate from OHSU.

Someone from OHSU's cost estimate team will call you to go over the estimated cost of your surgery. If you have questions, call 503-494-3508.



#### ☐ Check on your medications

Ask your health care provider about all medications you take, including those for diabetes, blood pressure, heart, breathing problems and blood thinning. These medications can include Coumadin, aspirin, Plavix and anti-inflammatory medications such as Advil. You might need to change the dose before surgery.



#### ☐ Plan for going home

You are required to have a responsible adult leave the hospital with you and drive you home. We also recommend having someone stay with you for 24 hours after you get home.



#### ☐ Stop smoking

If you smoke, quit or cut down **at least two weeks before surgery**. Smoking slows down your healing and recovery. Some people might need to stop smoking for a longer time before surgery.



#### ☐ Let us know if you get sick

Call your surgeon's office if you get a fever, cold or rash within 2 days of your scheduled surgery date. Your safety is our top priority.

www.ohsuhealth.com/surgery

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## Your surgery information

Date of surgery:	Do not eat or drink after:
Surgeon:	
Location:  OHSU Hospital Admitting: 9th floor hospital lobby 3181 S.W. Sam Jackson Park Road Portland, OR 97239	□ Center for Health & Healing, Building 2 Admitting: 1st floor lobby 3303 S.W. Bond Ave. Portland, OR 97239
Take these medications as directed with a sip of water the morning of surgery:	Stop taking these medications:

Other appointments:		
Doctor:	Date:	Time:
Location:		
Notes:		
Doctory	Dotos	Time
Doctor:	Date:	Time:
Location:		
Notes:		
Tests and follow-up:		
□ EKG:		X-ray:
□ Lab:		Occupational therapy:
□ MRI:		Physical therapy:
		lectrocardiogram." This test measures your
heart's electrical activity. It is done b	efore surgery to	learn if your heart's activity is normal.

An MRI is a picture of the inside of the body. MRI stands for "magnetic resonance imaging." You

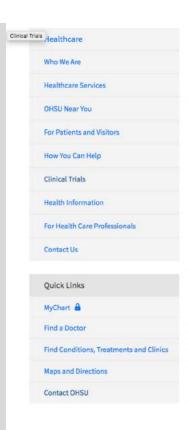
might have one before surgery to show the area that needs treatment.

www.ohsuhealth.com/surgery

# We focus on users and what

# THEY WANT TO KNOW,

not on what we want to tell them.



## Brintha Enestvedt, M.D., M.B.A.



Faculty profile

Assistant professor of medicine, Division of Gastroenterology and Hepatology

Assistant Professor of Medicine, Division of Gastroenterology and Hepatology, School of Medicine

Accepting new patients

\*\*\*\*

4.6 out of 5 (149 Ratings, 49 Comments)

### Expertise

Cancer, Digestive Health

Special focus on Colorectal Cancer, Esophageal Cancer, Gastroenterology, Gastrointestinal Cancer, Liver Cancer, Pancreatic Cancer

#### Education

M.D., Northwestern University Feinberg School of Medicine, Chicago Illinois 2005
M.B.A., Northwestern University Kellogg School of Management, Evanston Illinois 2005

#### Residency:

Internal medicine, Oregon Health & Science University, Portland, OR, 2005-2008

#### Fellowship:

Gastroenterology, Oregon Health & Science University, Portland, OR, 2008-2011

#### Certification

Internal medicine, 2008; gastroenterology, 2011

#### Biography

Dr. Enestvedt emigrated from Malaysia at a very early age to New Jersey. Her medical education brought her steadily west to Portland, Oregon after completing medical and business school in Chicago at Northwestern University. After her internal medicine residency and gastroenterology fellowship at OHSU, she completed an advanced endoscopy fellowship at the University of Pennsylvania, focusing on ERCP, endoscopic ultrasound, double balloon enteroscopy, luminal stents and esophageal and colonic endoscopic mucosal resection. She served as gastroenterology faculty at Temple University

Email this page ☑
Print this page ⊖

Make an Appointment (503) 494-4373 •

Physician Referrals

I see patients at

Multidisciplinary Liver Tumor Program Directions

Gastroenterology

Directions

Digestive Health Center

Directions

Pancreatic cancer Portland

Directions

Esophageal cancer

Directions

Pancreatic Diseases Directions

Colorectal cancer Directions

https://www.ohsu.edu/xd/health/contact.cfm

OHSU Home > Health Care > Health Care Providers > Tomasz M. Beer, M.D., F.A.C.P.



## Tomasz M. Beer

M.D., F.A.C.P.

- · Professor of Medicine, Division of Hematology/Medical Oncology School of Medicine
- Deputy Director, OHSU Knight Cancer Institute, School of Medicine
- Grover C. Bagby Endowed Chair for Prostate Cancer Research, Division of Hematology/ Medical Oncology, School of Medicine
- · Cancer Biology Graduate Program, School of Medicine

#### Expertise

Cancer and Blood Disorders

Special focus on Oncology Prostate Cancer

Print this page

\*\* \* \* \* 4.7 out of 5

(100 Ratings, 8 Comments)

View faculty profile

Accepting new patients

## I see patients at

#### OHSU Primary Care, Gabriel Park

Office

503-494-8311

503-494-831.

Physician referrals 503-494-8311

Next available appointment:

Today at 8:00 a.m., 9:15 a.m., 9:45 a.m., & more...

Address

4411 SW Vermont St Gabriel Park Shopping Center, Portland, OR 97219

Schedule online



## Insurance

OHSU contracts with most major health insurance carriers and transplant networks, including the ones listed below. Before scheduling your appointment, we strongly recommend you contact your insurance company to verify that the OHSU location or provider you plan to visit is included in your network. Your insurance company will also be able to inform you of any co-payments, co-insurances, or deductibles that will be your responsibility. If you proceed in scheduling an appointment and your health insurance benefits do not participate with OHSU, your out of pocket liability may be higher. We will contact you regarding your coverage and patient liability. If you are uninsured, learn more about our financial assistance policy.

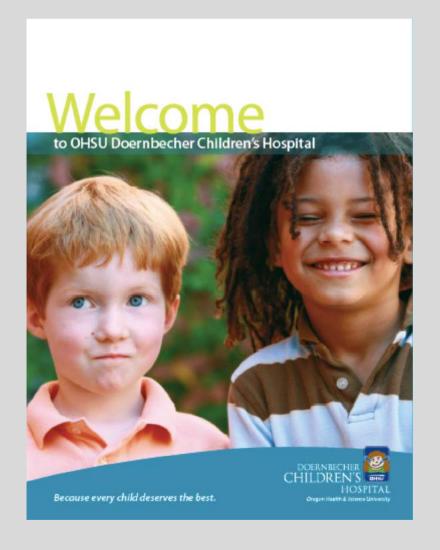
Click to see a list of accepted insurance plans

# User-centered design calls for USER PARTICIPATION.

A deeper question is: How do researchers and practitioners even know what questions to ask? In my view, the lack of intensive participation of the users has been a major impediment to designing, implementing, and evaluating more powerful health literacy interventions.

— LINDA NEUHAUSER

"Integrating Participatory Design and Health Literacy to Improve Research and Interventions"





- In-person interviews with patients and families
- Front-line rounds with nurses and patients
- Nurses group, including nurses from each unit (about 30), 4-5 people for a later focus group
- Doernbecher Children's Hospital administration
- Marketing manager for patient education
- Admitting, to develop distribution plan

"Having something simple to look at would be good. The next day, when things have calmed down, have settled. You don't know what you might need or want."



OHSU Doernbecher is the only nationally ranked children's hospital in Oregon by US News and World Report.

More than half of Oregon's practicing pediatricians were trained at OHSU Doembecher.





You can do some planning to make your child's stay at

#### Plan to firing

- Personal items (worthbrush, toothguste; lotice
- Hobe and dispers
- Payment for any insurance co-pay or deductible that your plan
- · Insurance belling information

#### Lear at home

- Valuables (if your child wears jewelry or a watch, please less there at home)
- Hedrically operated application
- Medicines (unless your child's doctor talk you to bris

#### Where to check it

The disctor's effect will give you instructions and information about whom to check in the Discretisherial. Hy you do not receive this tolerantion, please cell the disctor's office. Wit is the might before or the same day your child's admitted to the hospital, call the opporture at 500 604-6011, or DCH Admitting at 500 408-5313. Admitting will need to know why your childic content to the hospital and new delection has the

#### Parking for families and visitors

Patients and visitions to Discrebecker may park for fine in the let directly in front of the main extrance, in marked spaces in the

OHSU Docembecher is one of only 19 clarical research groups: nationwide selected to participate in the NHYs Rare Diseases Clinical Research Network (RDCNR), offering access to two major clinical trials and also pito research suitors. Staying with your child in the hospital

If you are a parent or primary caregion, we encourage you to spend the right at Doernbocker with your child. This can make your child for more comfortable. Such patient rooms is private and Versielle.

If you say a mother who is also narring a hely, the hely may may with you in your child's rosen. Other silvings may not spend the

Your child will be provided a bad according to their age and developmental level. For anety reasons, please do not share

#### Lodging

een nee many kelging options for patients who come to 1920 from out of mem. Some of their offer CHSU patients a counted into, so please in for the most op 50 dates are when neking on realiability or making your reservation. Voit www. withouth count for ging for a complete far that includes hoteld, mak hot and from fairm, and 30 and Thailer Feels.

For information about the Bonald McDemald House, wait

We are national leaders in the diagnosis and treatment of children with neurological disorders. Each year we see more than 4,000 patients in our neurosciences program, more than anywhere else in Cheops.

#### Services

We provide a variety of resources to make you and your child comfortable during your stay at OHSU Doernbecher, including services that may be helpful to your visiting family and friends.

#### Concierge services

03-418-181

OHSU's concierge staff are here to make your stay more comfortable and to provide information to your visitors. The concierge can assist with hospital information, directions and locations for dining and lodging.

#### Oregon Fresh room service

503-494-11

Once your child settles into a room, a room service associate from OHSU's Food and Nutrition Department will meet with you to talk about meals. Our nutritional program allows your child to choose what he or she wants to eat (based on diet orders) from a restaurant-style menu and to order when hungry. Place orders over the phone and delivery is within 45 minutes. This service is available 6:30 a.m. –8:30 p.m.

#### lay areas

An outdoor play structure is located outside of the Doernbecher lobby level, behind Starbucks. Use the doors just past Starbucks and look for the play structure on the right. Patients and their families can also enjoy the outdoor courtyard on the 9th floor.

#### Pharmacy

88-279-921

The OHSU Doernbecher Children's Hospital Pharmacy is on the 7th floor in the Outpatients Clinics area. The pharmacy is open Monday—Friday, 9 a.m.—5:30 p.m. www.ohsuhealth.com/pharmacy.

#### Lactatio

03-418-4500

Doernbecher's lactation consultants help mothers and babies who are having problems with breastfeeding. A team of nurses who are Board Certified Lactation Consultants work with patients during hospital stays or for follow-up.

#### Spiritual care

A team of chaplains serve Doernbecher patients and families for spiritual guidance, prayer, emotional support and comfort. We provide counseling to anyone who asks. You do not need to be a member of any particular faith. Chaplains are available Monday – Friday, 9 a.m.–5 p.m., and on an emergency basis on weekends and evenings.

#### Meditation room

Doernbecher has a peaceful meditation room on the 10th floor for patients and families.



1

1.0

"We went over the regimen before we left. The discharge had the medication and the dose, but not thorough instructions, so we wrote it down to remember how to do what, when."

## When your child goes home

While your child is at Doernbecher, you and your child's healthcare team will plan for the day your child goes home. The doctors and nurses will talk with you about the care your child will need at house.

If you think your child will go home soon, bring: Clothes for the trip home
 Booster or car seat if your child needs one

- Your insurance card if you will need to fill any
- prescriptions before you leave.

Please pack any personal belongings and arrange for a ride so you can leave shortly after your child's doctor says your child is ready to go home.

Before you go, your child's nurse will give you written instructions on what to do at home. This will include a phone number to call with questions or concerns. If your child will need additional services or follow up appointments after leaving Doctribecher, we will also give you that information. If you have questions about going leaves, please sak your child's name or another

#### Questions to ask before leaving

- \_\_\_ Whom should I call with questions or concerns? How will my child feel at home (acting normally, sleeping a lot, eating less than usual)?
- \_\_\_\_ Are there any symptoms I should be concerned about (fever, vomiting, pain or other symptoms)!

- \_\_\_ When should I get refills for my child's medicines?

\_\_\_\_ What activities are OK for my child at home and at school (taking a shower or bath, playing, doing homework, doing chores, food and activity restrictions, recess, gym)?

- \_\_\_ When is my child's next appointment? Should my child be seen by the primary care provider before the next specialty appointment?
- \_\_\_\_ What information does my child's school need from the healthcare team?

#### After your child is home

- You might notice changes in your child's behavior after he or she comes home from the hospital. These might include
- might include:

   Changes in sleep patterns (sleeping more or less than usual, having bod dreams or waking up at night).

   Four of leaving you or leaving home.

   Returning to old behaviors like thumb-sucking or

These changes are normal for children who have spent time in the hospital. Usually, they do not last. more than a few days or weeks.

Talk with your child about fours or anxieties, and reassure your child. If behavior changes last more than a few days or weeks, talk to your child's primary care provider (regular doctor or nurse).

#### Your pediatric nurse care manager

What medicines are my child going home with?

What is each medicine fee?

What is each medicine fee?

What are the ide effect?

How long should my child this the medicines?

If my child support shing regular medicines in the hospital, should be or she start taking them again?

To community beath names are the start taking them again?

From the start taking them again?

- Community placements
   Medical transportation

When should I get refills for my child's medicines!

Does my did need any treatments at home!

What information is Doembeche sending to my thinking prismary care provider (regular doctor or musel)!

Does my child have any healthcare needs that will change our family routions?

Call Care Management at 503 484-2273.

We offer professional development opportunities to providers around the state so they can stay current on the latest treatment recommendations for kids.

OHSU Doembecher is an integral part of the Oregon Clinical and Translational Research Institute (OCTRI), one of 12 NH-funded centers in the nation to promote translational research.

What medicine(s) does my		
child need to take when they		
leave the hospital? Does my		
child take the same medicines		
that they took before they		
went into the hospital?		

For each medication:	
What is the name of this medicine? Is this the generic or brand name?	
Why do does my child take this medicine?	
When and how do should I give this medicine to my child?	

How much do I give?	
What does this medicine look like?	
What are potential side effects of this medicine? What problems do I need to look out for?	
Will this medicine interfere with other medicines, foods, vitamins, or other herbal supplements my child takes?	
Where and how do I get this medicine?	
What medicines can I give my child for pain? Upset stomach? Headaches? Allergies?	

"You learn to write down your questions. You tend to forget when they're there in front of you."





#### Volunteer at Doernbecher

Doernbecher Volunteer Services benefits patients and families, hospital staff and volunteers. Volunteers share their time and talents in many ways to help create Doernbecher's warm, caring environment. Volunteers can:

- Work with patients
- Help families and visitors
- Help Doernbecher staff

A minimum commitment of 50 hours or six months is required. Your volunteer assignment will be determined based on your abilities and interests and our current openings.

For more information and an application, visit www.ohandoernbecher.com and click on About Doernbecher. Then click on Volunteer at DCH.

#### Family Centered Care Council

The Family Centered Care Council is a group of family members who help advise the hospital on how to make Doernbecher a family-friendly place. If you would like to learn more, please call 503 418-5390.

#### The Doernbecher Foundation

The Doernbecher Children's Hospital Foundation raises money and community awareness for the hospital and its programs. The foundation staff handle donations, planned gifts and fundraising events and activities.

#### Give a gift to Doernbecher

Sometimes patients or families wish to make a gift to express gratitude for the care they or a loved one received at Doernbecher. Charitable gifts help Doernbecher provide our region with its most comprehensive range of pediatric healthcare services. Every gift makes a difference.

Please look for the charitable giving authorization form included in your child's registration packet. By signing this form, you give us permission to send you updates on research breakthroughs, inspiring patients, community events and giving opportunities that might interest you or your family.

Bequests and other planned gifts also help ensure Doernbecher's future. If you are interested in making a gift to Doernbecher, visit www.ohsudoernbecher.com, click on How to Help and choose Make a Domation.

For more information on giving opportunities, please contact. The Doernbecher Foundation at 503 294-7101 or 800 800-9583, or visit www.doernbecherfoundation.org.

We are one of only two pediatric level 1 trauma centers in Oregon. We provide expert, family centered care for everything from the most severe injuries to routine emergencies like broken bones and ear infections. Stay connected with us on Facebook: www.facebook.com/doembecher

Notes		

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# **DISCUSS**

How do you include users in your design plans?

# Design should exist WITHIN A SYSTEM.



# **DISCUSS:**

- 1. What is *one* benefit of designing within a brand system?
- 2. Does your workplace have an established brand?

A brand system includes: style manuals, brand guidelines, template portals, wayfinding standards, etc.



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#### VISUAL IDENTITY GUIDELINES - COLOR

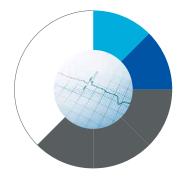
# Usage Ratios

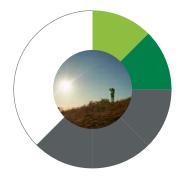
The charts at right demonstrate the general ratios in which color, photography and white space should be used in designing for the OHSU brand.

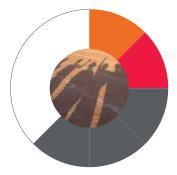
The neutral color, OHSU Charcoal, provides a strong and sophisticated background against which accent colors — and carefully selected photography — can appear to their best advantage.

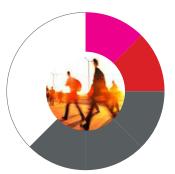
As much as possible, look for photography that works with the color palette in terms of tonality. Choose photos that complement and work aesthetically with the temperature of the design. Consider incorporating a duotone image into the design as well.

Additionally, think of white space as a "color" and incorporate ample amounts into the design as much as possible.











#### APPLICATION GUIDELINES - CLOTHING

## White Coats





Yellow: Ackerman Isacord 0608 Blue: Ackerman Isacord 3641 Green: Robison Anton 5622 Gray: Ackerman Isacord 4074

Align on same baseline

Lato Semibold 16 pt.

Color: Ackerman Isacord 4074

All Caps Tracking: +150 Kerning: Optical Physician Name, M.D.

DEPARTMENT

Leading: 30 pt.

Lato Regular 24 pt. Title Case Tracking: +10 Kerning: Optical Color: Ackerman Isacord 4074

Proprietary and confidential. May not be distributed without administrative approx



#### APPLICATION GUIDELINES - OTHER

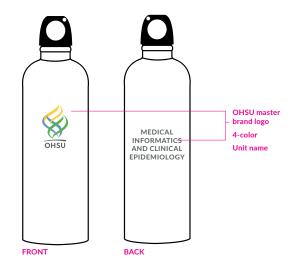
## Promotional Items

The OHSU master brand logo is preferred for all promotional items like those displayed below.

In some circumstances, custom artwork may be requested for promotional items. This artwork may not be used as a logo, may not supplant the OHSU master brand logo and must be designed through Marketing and Communications.

Lato is strongly preferred for all text on promotional items.

Creative vendors listed on the preferred vendors list on the OHSU intranet have experience producing high quality OHSU-branded materials and should be used for all merchandise requests.





MARGINS & CLEAR SPACE

#### MARGINS & CLEAR SPACE

#### Section title

Call-out 1, consectetur

eiusmod tempor incididunt

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aliqua. Ut enim ad minim

veniam, quis nostrud

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#### Sub-head 1

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#### Sub-head 2

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Footnote 1 Learn more at www.website.org/info.

#### Sub-head 1

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#### TABLE SUB-HEAD

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#### Call-out 2 Head

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OHSU DEPARTMENT | TITLE OF BOOKLET

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9

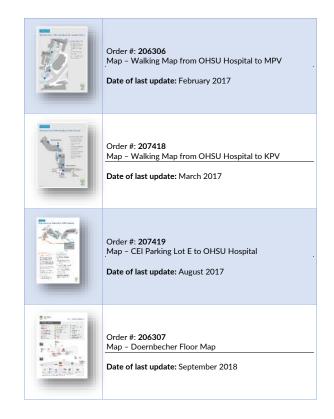
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DEPARTMENT NAME (COVER)	Lato	Heavy	7 pt.	N/A	Optical	200
Booklet title	Lato	Light	36 pt.	36 pt.	Optical	-10
Booklet sub-title	Lato	Regular	14 pt.	36 pt.	Optical	0
Section title	Lato	Regular	14 pt.	23 pt.	Optical	0
Lead-in text	Lato	Light	14 pt.	19 pt.	Optical	0
Call-out 1	Lato	Light	14 pt.	19 pt.	Optical	0
Call-out 2 Head	Lato	Bold	10.5 pt.	15 pt.	Optical	40
Call-out 2 Body	Lato	Light	10.5 pt.	15 pt.	Optical	40
Sub-head 1	Lato	Bold	10.5 pt.	15 pt.	Optical	40
Sub-head 2	Lato	Medium	10.5 pt.	15 pt.	Optical	40
Bullet sub-head	Lato	Medium	10.5 pt.	15 pt.	Optical	40
Bullet copy	Noto Serif	Regular	10 pt.	15 pt.	Optical	10
TABLE SUB-HEAD	Lato	Heavy	7 pt.	N/A	Optical	200
Table copy	Lato	Light	10.5 pt.	15 pt.	Optical	40
Body copy	Noto Serif	Regular	10 pt.	15 pt.	Optical	10
website	Noto Serif	Bold	10 pt.	15 pt.	Optical	10
Footnote 1	Lato	Light	10.5 pt.	15 pt.	Optical	40
FOOTER	Lato	Regular	7 pt.	N/A	Optical	200

#### OHSU PATIENT COMMUNICATIONS

## **Core Publications Catalog**

Core Publications are standard documents OHSU uses when communicating with patients. Clinics and units can order these materials for free through <u>Logistic's online warehouse</u>.



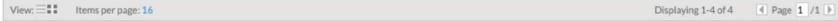






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TEXT-HEAVY FLYER

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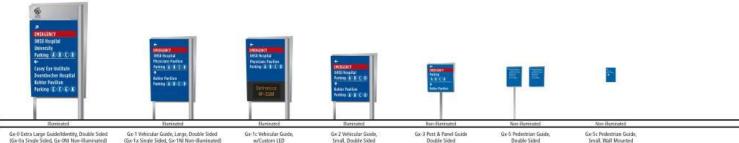


TEAR-OFF FLYER

Customize







#### Gx-0, Gx-1, Gx-2 and Gx-3

which cap dails have a placed at points of decision along major madmags. They can alone be used along long steedless to eastered where they are headed in the night direction. Bestrations included on which ale guide signs include Energyong, Parking, and building rarene. Departments and destinations interior to a building, other than Energiency, are not appropriate for this sign type.

Guide signs are liveted in the number of destinations listed because drivent how a short period of time in which they can abunch the information on the sign. Continuations are grouped by amount direction, and alphabetical significance and two regulars. Here are then exemples to the alphabetical significance and award programs and a setting. Sine-gency is always the first destination within its amone group, and Parking is the last electrication within an amone group, amone or expressed left, fight and straight should. When Emergency is not of the destinations on the sign, the amone group to Emergency being principle and is listed abuncal of the destinations on the sign, the amone group to Emergency being principle and is listed abuncal of the destination of the destinations below in a group group. The armount of the best part of a destination group is a simple on the sense and the destination group is a simple on the sense and the sense of t

The Good Extra Large Guide is used at carepus entry points where there is not space for a large campus liberaffice, and along roads where the sign is set back from the dreat edge and the spaced is greater than 25 mph. This sign will have limited future application, as it is larger than allowed by the Portland sign.

(Gx-2a Single Sided)

The Go 1c with LEB board is for use near garage entrances to prexide the opportunity to highlight temporary messages. Due to city ordinances, the use of variable-message signage is very restricted.

Ge-1 and Ge-2 sign types are to be used on single-lane roads up to 25 mph. The Ge-1 sign allows up to ten (10) spaces for arrows and destination names. The Ge-2 sign is shorter, providing seven (7) spaces for arrows and destination names.

Gx-3 sign is to be used to provide exiting information to vehicular traffic at a stop sign or within

Double Sided (Gx-5a Single Sided, Gx-5b Wall Mounted) Small, Wall Mounted (Gx-5d Pole Strapped)

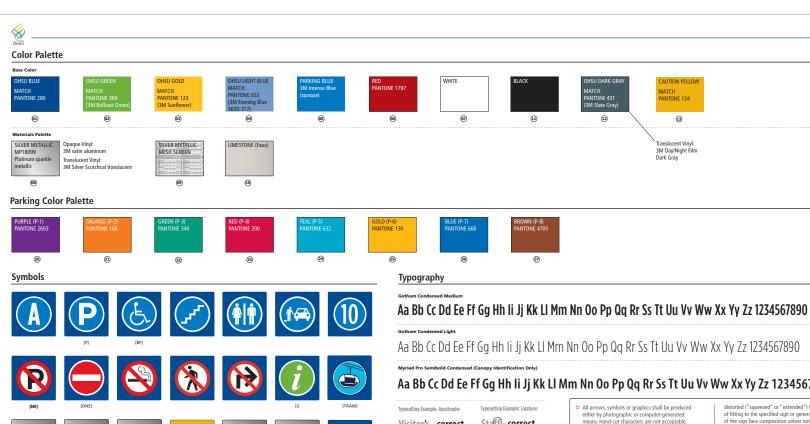
Partner Hospital Sites: Replace the compus name with the partner

#### Gx-5 and Gx-5c

(Gx-3a Single Sided)

Pedicitian guide signs are utilized to provide direction to visitors ence they've exited their vehicle. Because a pedicitian has more time to absorb the information than a driver, the text is smaller and more destinations can be included.

Partner Hospital and Clinic Sibes: These signs can be used as shown. If the Gn-D is desired, replace this logo with an approved partnership layout from the Graphic Standards. For sites without multiple partient parking areas, Parking can be alphabetized with the other destinations in the arrow group.





















Aa Bb Cc Dd Ee Ff Gg Hh Ii Jj Kk LI Mm Nn Oo Pp Qq Rr Ss Tt Uu Vv Ww Xx Yy Zz 1234567890

## Aa Bb Cc Dd Ee Ff Gg Hh Ii Jj Kk Ll Mm Nn Oo Pp Qg Rr Ss Tt Uu Vv Ww Xx Yy Zz 1234567890

Visitor's - correct

Staff-correct Visitor's - incorrect Staff- incorrect

No substitution of any symbols may be made. Under no circumstances are symbols to be electronically

distorted ("squeezed" or "extended") for purposes of fitting to the specified sign or general alteration of the sign face composition unless noted in the drawings. This includes (but is not limited to) stretching, squeezing, tilting, outlining or

 Fabricator is responsible for matching all colors and materials as specified and is required to provide color and material samples for approval. CONSISTENT AND
ACCURATE COLOR REPRODUCTION IN THIS DOCUMENT CANNOT BE ASSURED DUE TO THE LIMITATIONS OF COLOR PRINTING TECHNOLOGY.

The Coated Pantone Matching System® and Matthews Paint system are used for specifying signage color matches. (In the absence of actual sign material color chip reference sets, actual specified product color swatches should be referenced for color matching.)

Shown here are approximations of the signage background colors and supporting accent colors. Actual color finishes on signage are to be matte or low luster (not shiny or glossy) and exclusively a premium acrylic

The font used for this project was selected specifically for this project by the Designer and Owner.

It is the responsibility of the fabricator to purchase the fonts. Purchasing information can be obtained at the following website: http://www.adobe.com/

No substitution of any other typefaces may be made. Under no circumstances are typefaces to be electronically distorted ("squeezed" or "extended") for purposes of fitting to the specified sign or general alteration of the sign face composition unless noted in the drawings. This includes (but is not limited to) stretching, squeezing, tilting, outlining or shadowing.

STANDARDS MANUAL FOR WAYFINDING SIGNAGE



# Digital Identity

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**Text Formatting** 

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- · Facebook "Like" Box Element
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- · Find A Doctor Element
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