WEBUI / CLOUDSUITE DISTRIBUTION (CSD) NETWORK MEETING

MEETING HOST
MEL CHURCH
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TUG
TheUserGroup.org

TUG CONNECTS 20/20

WEBUI/CSD NETWORK GROUP

- **PEER Support**

- **INFLUENCE Development (ERS)**

- **NETWORK – Contact Exchange**

- **YOUR Group – YOUR Goals!**

- **Handout**

AGENDA   8:30 AM – 12:00 PM

- **Hot Topics:** Infor team
  - *Break: 10:00am-10:15am*

- **Panel Discussions:** Q&A
  - Infor Panel
  - User Panel
  - Infor and User Solution Discussion

HOT TOPICS - INFOR PRESENTERS

- **Eric Ryerson,** *SVP Product Development*

- **Catherine Henn,** *VP Product Management*

- **Julie Baltes,** *Sr. Director Product Development*

- **Brian Nigri,** *Sr. Director Product Development*

- **Chris Weaver,** *Sr. Director Product Development*

- **Susan Bell,** *Sr. Director Support Operations*

HOT TOPICS – TUG USER QUESTIONS

CSD

- **What's new with CSD? (Catherine, Julie)**

- **What do you get with CSD vs WEBUI on Prem? (Catherine)**
  - If you get on Prem, you get these pieces
  - If you get CSD, you get these pieces

CSD, Continued

- **Monthly Releases (Julie)**

  - How does Infor respond to bugs in Monthly Releases?

    - Turn around time for fixes?

  - Regression Testing

    - Krypton

    - Vulcan

    - Test Whiz

HOT TOPICS – CONTINUED

CSD, Continued

- **Internet Requirements (Chris)**
  - Anticipated requirements for CSD

- **EDI (Brian)**
  - Transition from Flat Files to ION Bods

HOT TOPICS – CONTINUED

Infor Document Management (IDM)

- What's New with IDM? (Brian)

- IDM and Google Cloud Print (Brian)

- Standard IDM to include OCR and Capture? (Brian)

HOT TOPICS – CONTINUED

New and Cool in WEBUI

- New features in Extensibility (Chris)

- New Field Color Option in 11.19.10 (Chris)

- 12.x.x release of SX (Eric/Catherine)

HOT TOPICS – CONTINUED

New and Cool in WEBUI, continued

- What's new with ERS? (Catherine)

- Intuitive Pricing using Datalake and Coleman (Chris)

- Infor Go – New App (Chris)

BREAK – 10 AM TO 10:15 AM

After the break:

- Infor Panel Audience Q&A
  - User Panel and Audience Q&A
    - Infor and User Solutions Discussion

USER PANEL

- **David Garcia**   IT Applications Supervisor
  First Supply LLC – **WebUI**

- **Adam Taylor**   IT Manager, Application Services
  Gypsum Management & Supply – **WEBUI**

- **Trevor Walker**   Operations Specialist
  Northwest Drive Train – **WebUI/GUI Hybrid (going to CSD)**

- **Tony D'Aquisto**   Vice President of Operations
  Replenex – **GUI transitioning to CSD**

- **John Bushland**   Chief Financial Officer
  Replenex – **GUI transitioning to CSD**

- **Mike Chiapetto**   SX.e Software Consultant
  Turtle & Hughes – **WEBUI**

- **Brandy Meeker**   Purchaser
  SMC Electric – **WEBUI**

USER PANEL DISCUSSION

1. Lessons learned and tips and tricks found during:

   - Implementation

   - Upgrade

   - Taking CSD Releases

2. How does your company handle WEBUI or CSD Issues?

   - Turnaround time for resolution?

USER PANEL DISCUSSION, CONTINUED

3. If you could go back in time, what is one thing you would do differently?

- Why?

4. What is one problem that you have been able to solve in WEBUI or CSD, that you could not have solved in GUI or CHUI?

USER PANEL DISCUSSION, CONTINUED

Your Questions
Q&A

SOLUTIONS DISCUSSION

Infor and User Panel Solutions Discussion

- **Problems brought up during user panel**
  - **Infor's current and future solutions**

CONTINUE THE CONVERSATION...

SX Technical Network Meeting

- *Technical presentation and discussions around WEBUI/CSD/GUI*
  - Today! -- *1:00 pm-4:30pm*

WEBUI / CSD Navigation Techniques (session 312)

- *A live session with WEBUI tips, tricks and navigation techniques*
  - Monday March 9th: *2:45 pm-3:30pm*

CONTINUE THE CONVERSATION...

Don't forget!

- **TUG Membership Portal**
  - WebUI / CloudSuite Distribution (CSD) Network Group
    - *Further information and support!*