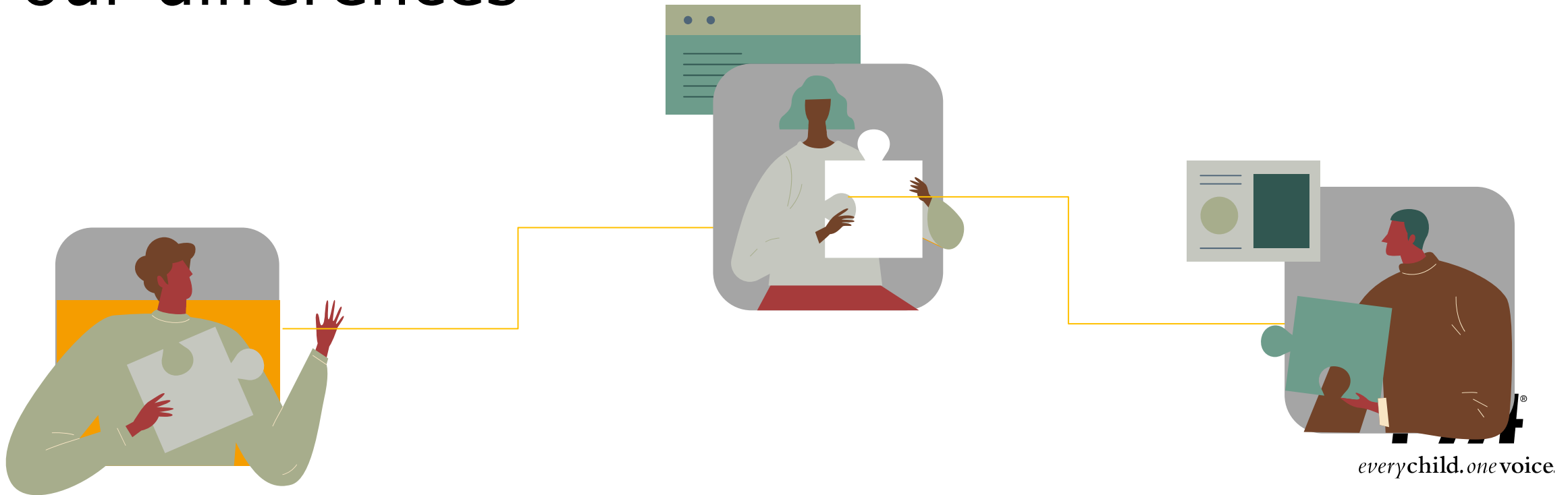


Cultural Competence

- Cultural competence is the policies and practices of an organization or values and behaviors of an individual to understand, communicate, operate and provide effective services to people from diverse cultures.
- It is a point on a continuum that ranges from cultural destructiveness to cultural proficiency.

Cultural Competence

- The ***will*** and the ***ability*** to establish authentic and effective relationships across our differences



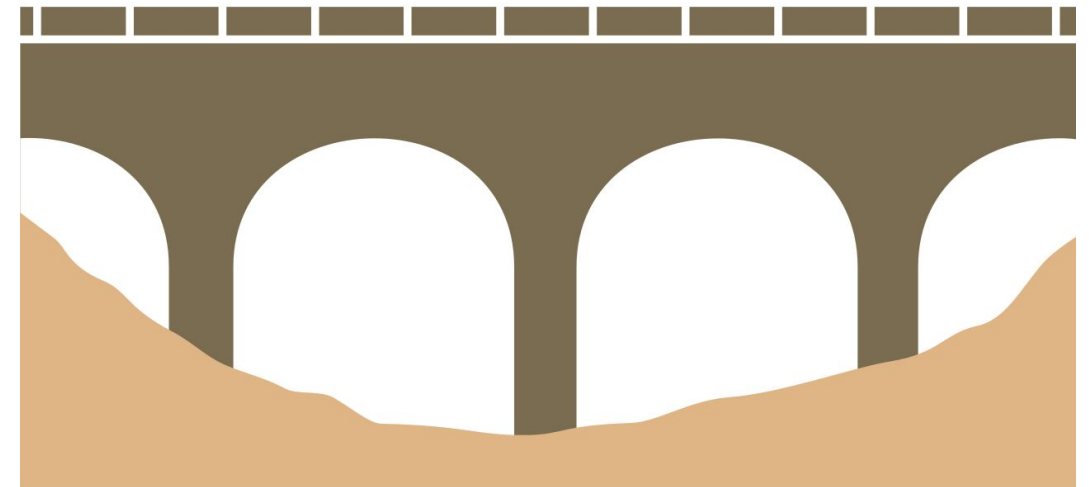
It's all about Relationships



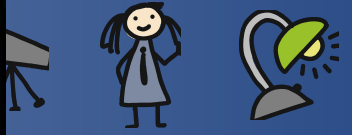
Keep in mind that developing a healthy identity and understanding of others is a long-term process. While the early years lay an essential foundation, learning continues throughout childhood and into adulthood and will take many different forms.



Building Bridges



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Discussion Task



- How can PTA members help this mom and daughter?
- Has this happened in your school?
- What activities can you bring to the school that would help the families orient themselves to the community.
- Ask yourself:
 - What are your relationships with the secretaries and principal at the school?
(on a scale of 1-10)
 - How can students learn from each other?

Newcomer families



Questions to ask your PTA groups:

- Do we have a welcome packet translated?
- Are we connected to the agencies that registers the families?
- Do we have the contact in the District for who welcomes these families?



“If I really want to connect with you, I need to learn more about you and really define the space for you.”

–Courtney Plotts



Reflect on what you heard



Head

Something you learned today that was a challenge.....



Heart

Something you learned today that touched or resonated with you.....



Feet

Something that has sparked a change or motivated you to do something new.....



Thank you!
Michelle Love-Day

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[Arvana Group-Culturally Relevant Environments](#)

[PTA Diversity, Equity, and Inclusion](#)

[PTA Diversity toolkit](#)

[Utah Data Book](#)



Facebook

Groups you can join:

- Utah PTA Advocacy
- Utah PTA Super Secondary
- Utah PTA Excellent Elementary
- Utah PTA Treasurers
- Utah PTA Reflections
- Utah School Community Councils



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